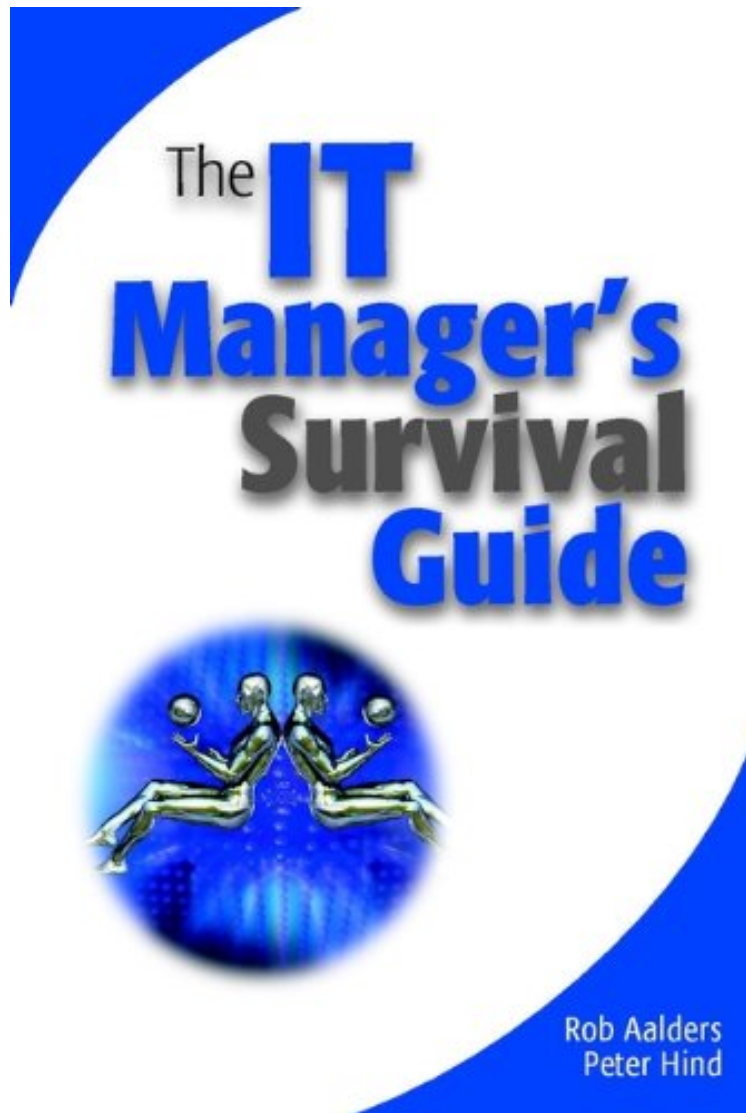


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The IT Manager's Survival Guide

Rob Aalders, Peter Hind

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Rob Aalders, Peter Hind : The IT Manager's Survival Guide before purchasing it in order to gauge whether or not it would be worth my time, and all praised The IT Manager's Survival Guide:

0 of 0 people found the following review helpful. Not quite what I expected. By Richard Campbell Not at all what I expected. It is essentially a collection of archaic essays and lectures from college textbooks. It has a lot of practical information but is a hard read because it is loquacious.

Accessible, refreshingly candid, but above all helpful, this pragmatic guide addresses a real need by dealing with the problems that face the new IT manager. By providing a number of practical recommendations and approaches

including how to make the transition from technical professional to manager and dealing with people, to giving advice and guidance on organization structure, architecture and planning approaches, this book covers a whole raft of issues essential to managing an IT unit. If you have chosen to move from the safe haven of technology to the unpredictable world of management, this book could make the difference between success and failure. "The IT Manager's Survival Guide is well named. Aimed at the techie becoming an IT Manager it covers the many alligators of IT management - from legacy systems to managing vendors - in easy chunks with checklists. It also provides the new manager with help to get ahead of the game by including articles from experts on what is wrong with IT management and a set of short reviews of management theorists from Strassman to Mayo. I recommend this book for those who would like to buck the trend - the average tenure of an IT Manager is about 900 days - and run an IT outfit appreciated by customers and staff." Gill Ringland, Fellow of the British Computer Society and Member of the BCS Management Forum. Author of Scenario Planning: Managing for the Future.

"..a commendable feat.." (Information Age, May 2002) "hellip;extensive resource into the roles and requirement of an IT manger, including tips and techniques on how to get aheadhellip;" (M2 Best Books, 2 September 2002) "hellip;I particularly liked the authorsrsquo; attention-grabbing anecdotes as they successfully guide the readersrsquo;s focus towards the boardroomhellip;" (Computer Bulletin, January 2003) From the Inside Flap Are you an IT manager? Do you need guidance on the principles of management specific to managing IT? If you are from a technical background and newly promoted to a managerial role or an experienced manager whose responsibilities have expanded to include managing IT, the answer is probably 'yes'. This book provides you with the information you need to survive and succeed. The authors show IT managers how to manage and organize an effective IT unit by: * agreeing business rules * establishing service level agreements * establishing sound governance * preparing for the future Practical tips and techniques for successful management are provided in the form of 'real life' anecdotes, checklists and templates, and guidance is given on potential problem areas such as managing vendors, using consultants, business process engineering and disaster recovery. An invaluable guide to IT managers from both general and technical backgrounds From the Back Cover Accessible, refreshingly candid, but above all helpful, this pragmatic guide addresses a real need by dealing with the problems that face the new IT manager. By providing a number of practical recommendations and approaches including how to make the transition from technical professional to manager and dealing with people, to giving advice and guidance on organization structure, architecture and planning approaches, this book covers a whole raft of issues essential to managing an IT unit. If you have chosen to move from the safe haven of technology to the unpredictable world of management, this book could make the difference between success and failure. "The IT Manager's Survival Guide is well named. Aimed at the techie becoming an IT Manager it covers the many alligators of IT management - from legacy systems to managing vendors - in easy chunks with checklists. It also provides the new manager with help to get ahead of the game by including articles from experts on what is wrong with IT management and a set of short reviews of management theorists from Strassman to Mayo. I recommend this book for those who would like to buck the trend - the average tenure of an IT Manager is about 900 days - and run an IT outfit appreciated by customers and staff." Gill Ringland, Fellow of the British Computer Society and Member of the BCS Management Forum. Author of Scenario Planning: Managing for the Future.