

The Complete Idiot's Guide to Recruiting and Managing Volunteers

John L. Lipp

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to help put a volunteer handbook together for an organization that had just started up. It has several ideas that helped us decide what would be needed for the handbook.

Advice on the unique challenges of managing a volunteer workforce. Volunteers provide vital services to millions of people each year. However, because of their work's special nature, they're one of the most challenging workforces to manage and retain. Lipp has managed these workers for over 20 years and shares his experience in recruiting, balancing paid and volunteer staff, creating schedules that work, addressing the transient nature of volunteers, motivation, and retention. Expert Author in the field? There is a growing need for volunteer workers as budgets are cut? Most current book on the subject? Clear, jargon-free text full of anecdotes and step-by-step advice

About the Author John L. Lipp has managed dozens of volunteer programs in a variety of organizations over the past 20 years and has served as trainer and international keynote speaker. The co-founder of a website offering recognition products for volunteers, John has written several guidebooks for city agencies on volunteer workers.