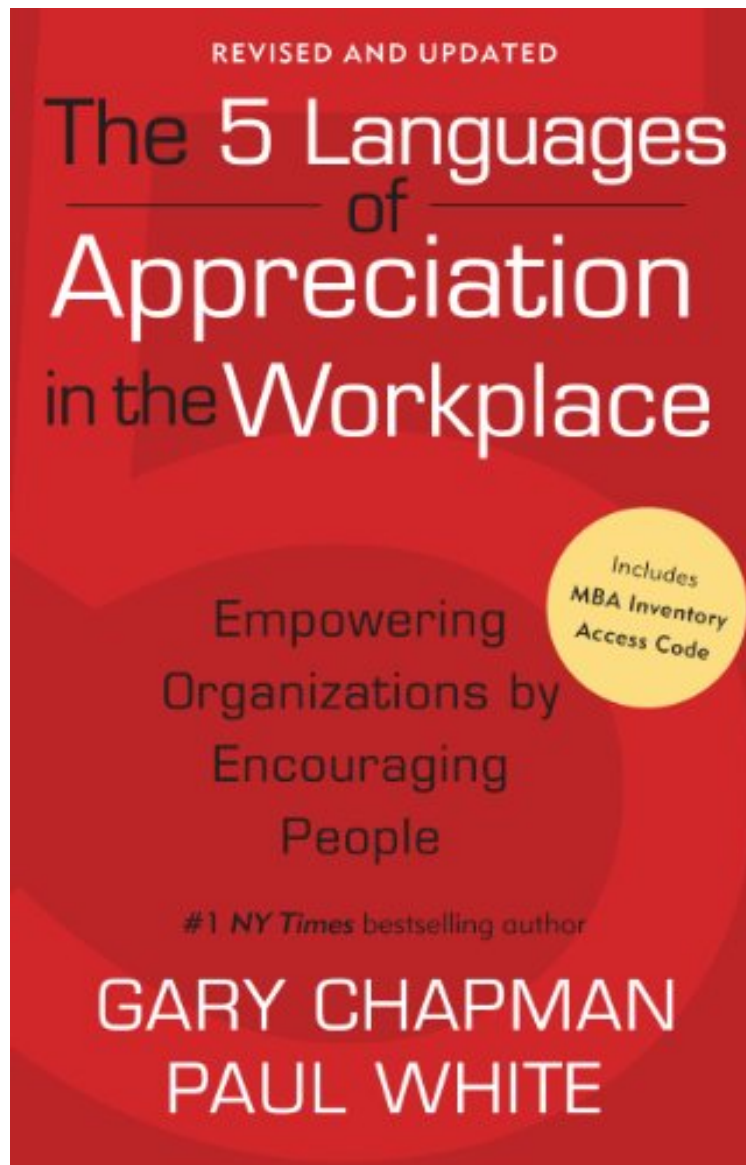


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MelesseBecause words of encouragement and acts of service are important to me, I have, without giving it much
thought, have used it as a form of recognition and appreciation liberally. The result is mixed appreciation for my
leadership and management abilities. Results as a consequence of my appreciation tactics are also mixed w a some hits
and misses.

The 5 Languages of Appreciation in the Workplace: Empowering Organizations by Encouraging People, by Gary
Chapman and Paul White, applies the love language concept to the workplace. This book helps supervisors and
managers effectively communicate appreciation and encouragement to their employees, resulting in higher levels of
job satisfaction, healthier relationships between managers and employees, and decreased cases of burnout. Ideal for
both the profit and non-profit sectors, the principles presented in this book have a proven history of success in
businesses, schools, medical offices, churches, and industry. Each book contains an access code for the reader to take a
comprehensive onlineMBA Inventory (Motivating By Appreciation)mdash;a \$15 value.The inventory is
designed toprovide a clearer picture of an individual's primary language of appreciation and motivation as
experienced in a work-related setting. This assistsmanagers and supervisors in communicating effectively to their
team members, and thus building a more positive and productive work environment.