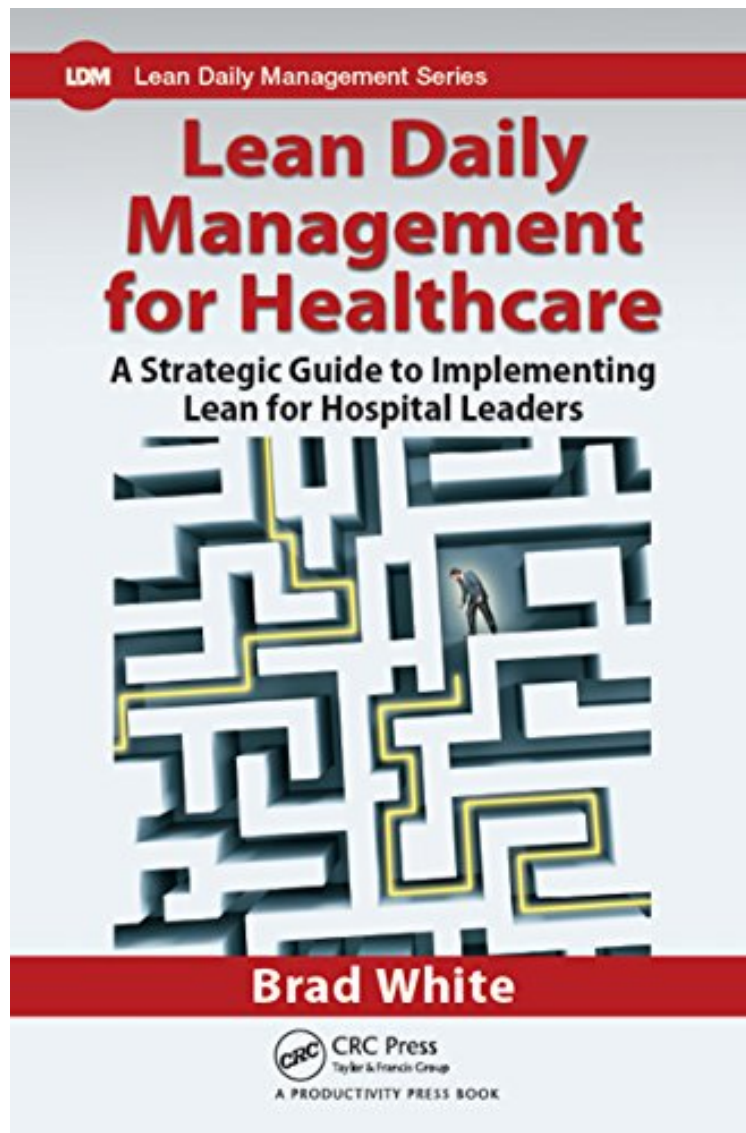


[Free download] Lean Daily Management for Healthcare: A Strategic Guide to Implementing Lean for Hospital Leaders

Lean Daily Management for Healthcare: A Strategic Guide to Implementing Lean for Hospital Leaders

Brad White

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Brad White : Lean Daily Management for Healthcare: A Strategic Guide to Implementing Lean for Hospital Leaders before purchasing it in order to gage whether or not it would be worth my time, and all praised Lean Daily Management for Healthcare: A Strategic Guide to Implementing Lean for Hospital Leaders:

2 of 2 people found the following review helpful. Excellent guide for managers that want to step out of ...By CustomerExcellent guide for managers that want to step out of the box and truly empower staff to engage in the

problem solving process. 1 of 1 people found the following review helpful. Fantastic resource! By LSThis book is full of useful gems and lends a practical perspective in implementing daily management. The methods are spot-on for what a hospital needs to be successful. I usually dog-ear pages in books that I like and want to reference later, and had to stop myself, as I would have been doing that to most of these pages. A very valuable resource- highly recommend!

You likely don't need any more tools, programs, or workshops to improve your hospital. What you need is a simple and consistent approach to manage problem-solving. Filling this need, this book presents a Lean management system that can help break down barriers between staff, directors, and administration and empower front-line staff to resolve their own problems. Lean Daily Management for Healthcare: A Strategic Guide to Implementing Lean for Hospital Leaders provides practical, step-by-step guidance on how to roll out Lean daily management in a hospital setting. Ideal for leaders that may feel lost in the transition process, the book supplies a roadmap to help you identify where your hospital currently is in its Lean process, where it's headed, and how your role will change as you evolve into a Lean leader. Illustrating the entire process of implementing Lean daily management, the book breaks down the cultural progression of units into discreet, objectively measurable phases. It identifies what leaders at all levels of the organization must do to progress units into the next phase of development. Complete with case studies from different service areas in the hospital, the book explains how to link problem-solving boards together to achieve meaningful and measurable improvements in: the emergency department, the operating room, discharge times, clinics, quality, and patient satisfaction. After reading this book you will understand how consistent rounding, a few whiteboards, pen-and-paper data, and a focused effort on working the Plan-Do-Study-Act cycle can help you build a common problem-solving bench strength throughout your organization--establishing the framework upon which future improvement can be built.

From the Author I set out to write the book I wished I'd had when I first started doing lean hospital work. This is the result. While there are case studies of how other hospitals and companies have implemented lean daily management this is a generalized approach that can be used by any hospital. This is a "how to" book rather than a "how we did it" book. My hope is that hospital leaders find the book practical enough to create and successfully implement their own version of a lean daily management system. I wrote the book after my time at University Health in Shreveport and Monroe, LA. At that point I had helped implemented lean daily management in a dozen hospitals across three systems and realized that there was a well-worn path that could be predictably traveled. This path was a clear way for leaders to not only launch a management system but to also build a lean culture among front-line staff. This cultural piece is outlined in the book and gives leaders a standard way to measure and diagnose their culture, and clear direction on what to do based on the cultural progress of the hospital. Once lean daily management systems are built they often putter along with minimal impact on the things that matter - quality, throughput, costs, etc. I realized that there is a general approach that leaders can use not only to build the system, but to drive results with it once it matures. The measure of the book's success for me will not be measures in sales, consulting opportunities, or speaking engagements, but rather by the number of hospitals that use it as a guide on a successful lean journey. If you are a part of a hospital considering that journey I wish you great success! - Brad White

From the Back Cover You likely don't need any more tools, programs, or workshops to improve your hospital. What you need is a simple and consistent approach to manage problem-solving. Filling this need, this book presents a Lean management system that can help break down barriers between staff, directors, and administration and empower front-line staff to resolve their own problems. Lean Daily Management for Healthcare: A Strategic Guide to Implementing Lean for Hospital Leaders provides practical, step-by-step guidance on how to roll out Lean daily management in a hospital setting. Ideal for leaders that may feel lost in the transition process, the book supplies a roadmap to help you identify where your hospital currently is in its Lean process, where it's headed, and how your role will change as you evolve into a Lean leader. Illustrating the entire process of implementing Lean daily management, the book breaks down the cultural progression of units into discreet, objectively-measurable phases. It identifies what leaders at all levels of the organization must do to progress units into the next phase of development. Complete with case studies from different service areas in the hospital, the book explains how to link problem-solving boards together to achieve meaningful and measurable improvements in: the emergency department, the operating room, discharge times, clinics, quality, and patient satisfaction. After reading this book you will understand how consistent rounding, a few whiteboards, pen-and-paper data, and a focused effort on working the Plan-Do-Study-Act cycle can help you build a common problem-solving bench strength throughout your organization--establishing the framework upon which future improvement can be built.

About the Author Brad White is a Lean Six Sigma Master Black Belt with a MS in Advanced Manufacturing and Enterprise Engineering the University of Texas at San Antonio. He has helped build the Lean Daily Management program for Baptist Health System in San Antonio, expanded that program to Tenet Health, and he led the team that implemented the program at University Health in northern Louisiana. Currently Brad is working with Grady Health in Atlanta, GA building a lean daily management system

focused on throughput.