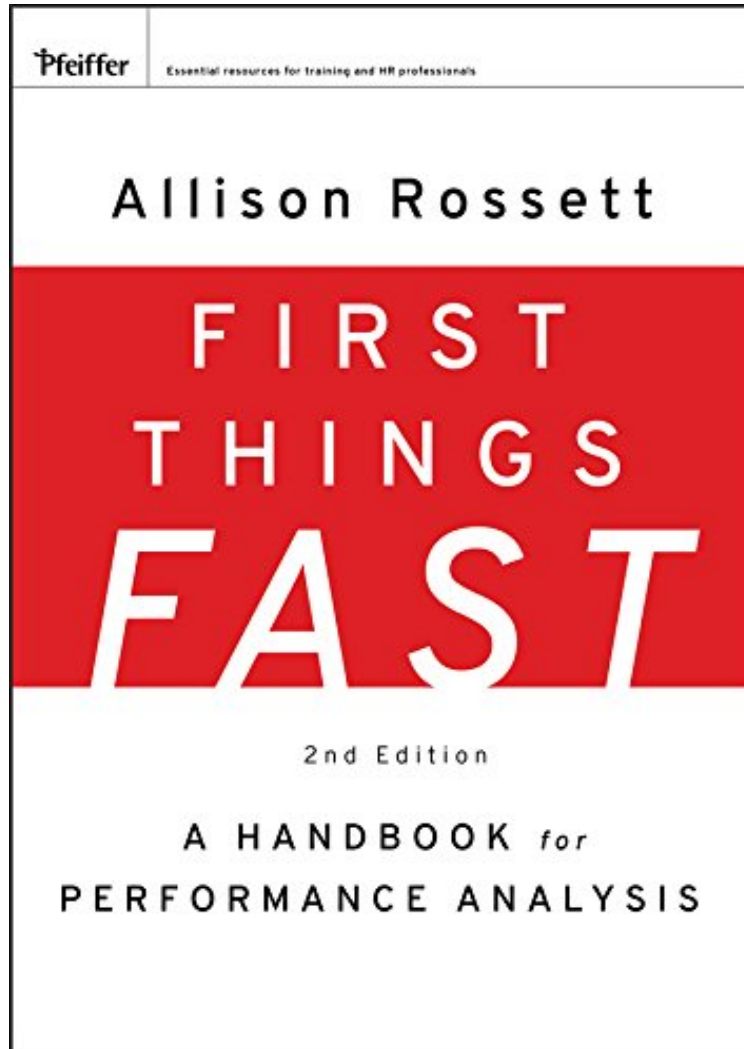


(Download free ebook) First Things Fast: A Handbook for Performance Analysis

First Things Fast: A Handbook for Performance Analysis

Allison Rossett

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Allison Rossett : First Things Fast: A Handbook for Performance Analysis before purchasing it in order to gauge whether or not it would be worth my time, and all praised First Things Fast: A Handbook for Performance Analysis:

0 of 0 people found the following review helpful. This book works!By Onward!I read "First Things Fast, 2nd edition" on the plane, while traveling to see a new client for a week of analysis for a large e-learning initiative. The client asked me to spend my time before the meeting going through mountains of content, and I did a lot of that... But the most important preparation I did was reread this book. "First Things Fast" provides sample questions and checklists for tackling performance analysis quickly. It organizes these tools into specific types of projects, such as a new system rollout, a performance problem, people development and more. Reading this book kept me focused on the goal of our analysis, which was to identify needs and solutions that would fill the gap. This book promotes using data to help

make decisions and set priorities. On this recent project, the data helped paint a clear picture on where to put our energy. The book works. I suggest you reread it at the time of need. It definitely helps make analysis efforts more productive. 0 of 0 people found the following review helpful. "Amazing" And her book is amazing!!By Jamal WilliamsAllison Rossett was just a speaker for my SDSU LDT 685 class (Summer 2015).....one word to say, "Amazing" And her book is amazing!!!0 of 0 people found the following review helpful. Consulting basicsBy Harold EllensI was looking for more quantitative analytics which are not offered in this book.

The world of learning and performance has changed significantly since the first edition of *First Things Fast* was published more than a decade ago. This thoroughly revised and updated second edition of the best-selling classic recognizes a world chock-full of technology, economic strains, and opportunities. How do learning and performance professionals plan in this shifting context? How do they take advantage of new human and Internet-based resources? How do they bring their recommendations forward and add more value, no matter where they work? These questions are addressed throughout this new edition. This important resource is a practical guide that is filled with job aids, design templates, and examples offering step-by-step guidance to the basics of performance analysis. This new edition includes: New questions and templates that reflect the shift of learning and support from the classroom to the workplace, and the blends that provide learning and support in both environments Fresh approaches for using wikis, blogs, and online surveys to gather information Innovative ideas for tapping into the power of social networking and the possibilities presented for analysts Information on the critical link between analysis and evaluation and new guidelines for both activities A wealth of new illustrative case examples Insightful commentaries from successful leaders in the field who explain how they use analysis to advance individual and organizational strategy "Allison Rossett combines thought leadership for the profession with practical guidance. This book, the second edition of a classic in the field, is filled with proven practices and ready-to-use tools making this a resource you'll use frequently." —Dana Gaines Robinson, Coauthor, *Performance Consulting and Strategic Business Partner* "What I appreciate about this book is that it is a straightforward, practical guide to planning, and it embraces new technology and the convergence of learning and work." —Nancy J. Lewis, Vice President and Chief Learning Officer, ITT Corporation

From the Back CoverThe world of learning and performance has changed significantly since the first edition of *First Things Fast* was published more than a decade ago. This thoroughly revised and updated second edition of the best-selling classic recognizes a world chock-full of technology, economic strains, and opportunities. How do learning and performance professionals plan in this shifting context? How do they take advantage of new human and Internet-based resources? How do they bring their recommendations forward and add more value, no matter where they work? These questions are addressed throughout this new edition. This important resource is a practical guide that is filled with job aids, design templates, and examples offering step-by-step guidance to the basics of performance analysis. This new edition includes: New questions and templates that reflect the shift of learning and support from the classroom to the workplace, and the blends that provide learning and support in both environments Fresh approaches for using wikis, blogs, and online surveys to gather information Innovative ideas for tapping into the power of social networking and the possibilities presented for analysts Information on the critical link between analysis and evaluation and new guidelines for both activities A wealth of new illustrative case examples Insightful commentaries from successful leaders in the field who explain how they use analysis to advance individual and organizational strategy "Allison Rossett combines thought leadership for the profession with practical guidance. This book, the second edition of a classic in the field, is filled with proven practices and ready-to-use tools making this a resource you'll use frequently." —Dana Gaines Robinson, Coauthor, *Performance Consulting AND STRATEGIC BUSINESS PARTNER* "What I appreciate about this book is that it is a straightforward, practical guide to planning, and it embraces new technology and the convergence of learning and work." —Nancy J. Lewis, Vice President and Chief Learning Officer, ITT Corporation About the Author Allison Rossett is a professor of educational technology at San Diego State University and a consultant in workforce learning and performance and technology-based systems. She is the author of the best-selling *Handbook of Job Aids* (Pfeiffer) and *Beyond the Podium* (Pfeiffer), both of which are winners of the International Society for Performance Improvement's Instructional Communications award.