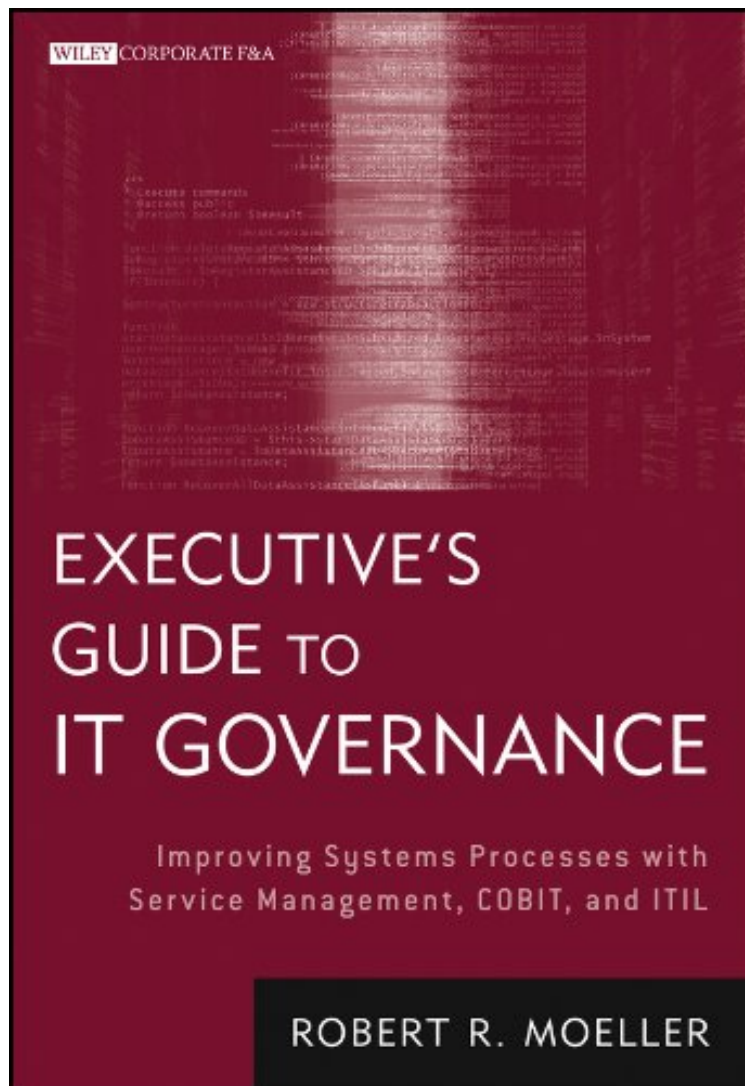


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Executive's Guide to IT Governance: Improving Systems Processes with Service Management, COBIT, and ITIL (Wiley Corporate FA)

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Create strong IT governance processes In the current business climate where a tremendous amount of importance is being given to governance, risk, and compliance (GRC), the concept of IT governance is becoming an increasingly strong component. Executive's Guide to IT Governance explains IT governance, why it is important to general, financial, and IT managers, along with tips for creating a strong governance, risk, and compliance IT systems process. Written by Robert Moeller, an authority in auditing and IT governance Practical, no-nonsense framework for identifying, planning, delivering, and supporting IT services to your business Helps you identify current strengths and weaknesses of your enterprise IT governance processes Explores how to introduce effective IT governance principles with other enterprise GRC initiatives Other titles by Robert Moeller: IT Audit, Control, and Security and Brink's Modern Internal Auditing: A Common Body of Knowledge There is strong pressure on corporations to have a good understanding of their IT systems and the controls that need to be in place to avoid such things as fraud and security violations. Executive's Guide to IT Governance gives you the tools you need to improve systems processes through IT service management, COBIT, and ITIL.

From the Inside Flap Executive's Guide to IT Governance Improving Systems Processes with Service Management, CobiT, and ITIL Executive's Guide to IT Governance: Improving Systems Processes with Service Management, CobiT, and ITIL provides high-level background information on a variety of IT governance issues important to today's business enterprise and executive manager. This comprehensive volume allows you to have a greater understanding of important IT governance issues today in order to be better equipped to make effective decisions regarding essential IT governance matters. In the current business climate, where a tremendous amount of importance is being given to governance, risk, and compliance (GRC) issues, the concept of IT governance has become increasingly significant for corporate management. Author Robert Moeller answers relevant questions including: What is IT governance, and why is it important to both IT management and overall business operations? What are the current strengths and weaknesses of my enterprise IT governance processes, and how can they be better introduced or improved? How can I strengthen effective IT governance principles with other enterprise GRC initiatives? What changes or improvements are needed in IT operations and supporting processes to improve overall IT governance? Once an enterprise has implemented effective IT governance processes, how do we monitor and install continuous improvement over the IT governance process? From fundamental governance concepts to the audit committee's IT role, Executive's Guide to IT Governance is an eminently helpful resource and an important contribution to the field of IT governance. From the Back Cover Praise for Executive's Guide to IT Governance Improving Systems Processes with Service Management, CobiT, and ITIL "The SOx Act has become a major challenge and an opportunity for most complying organizations. Mr. Moeller presents an excellent discussion of disparate topics such as SOx, internal and external audits, IT, internal controls, risk management, quality audits, and ISO standards." mdash; S. Rao Vallabhaneni, author, Corporate Management, Governance, and Ethics Best Practices "Having managed several dozen consultants assisting numerous clients to become SOX-compliant, I can say Bob Moeller truly knows his stuff. This book should be read as much as a technical reference source as for its value as a pragmatic how-to guide. It's packed with winning methods that can be implemented immediately." mdash; Michael Shapow, Regional Vice President ndash; Consulting Services, Robert Half International Exploring IT governance and why it is important to general, financial, and IT managers mdash; along with tips for creating a strong governance, risk, and compliance IT systems process mdash; Executive's Guide to IT Governance explores: Fundamental governance concepts and Sarbanes-Oxley rules Enterprise governance and GRC tools IT governance and COSO internal controls COBIT and the IT Governance Institute ITIL and IT service management guidance IT governance standards and issues Cloud computing, virtualization, and portable mobility computing Impact of social media computing Straightforward and practical, Executive's Guide to IT Governance provides a no-nonsense framework for identifying, planning, delivering, and supporting exceptional IT services to your business. About the Author ROBERT R. MOELLER, CPA, CISA, ITIL-F, CISSP, is an internal audit specialist and project manager with a strong understanding of information systems, corporate governance, and security. He has over thirty years of experience in corporate governance activities, ranging from launching new internal audit functions in several companies to serving as audit director of a Fortune 50 corporation. He has held positions with Grant Thornton (National Director of Computer Auditing) and Sears Roebuck (Audit Director). Moeller also launched an ethics function for Sears Roebuck, rewrote their corporate code of conduct, and re-engineered their internal control processes. He is the author of six books, also published by Wiley. Moeller is the former president of the Institute of Internal Auditors' Chicago chapter and has served on the IIA's International Advanced Technology Committee. He is also the former chair of the AICPA's Computer Audit Subcommittee.